

CONTENTS

0	1	Being Understood: Epistemic Injustice Towards Young	
1		People Seeking Support for Their Mental Health,	
2		by the Agency-in-Practice Team	1
3		Michael Larkin, Rose McCabe, Lisa Bortolotti,	
4		Matthew Broome, Shioma-Lei Craythorne,	
5		Rachel Temple, Michele Lim, Catherine Fadashe,	
6		Chris Sims, Oscar Sharples, and Josh Cottrell	
7	1.1	<i>What Is Known About Young People's Experiences</i>	
8		<i>of Disclosure and Help-Seeking?</i>	3
9	1.2	<i>What Are the Key Implications for Improving</i>	
10		<i>Relational and Communicative Practices Amongst</i>	
11		<i>Mental Health Professionals?</i>	4
12	1.3	<i>What Is Most Important to Young Adults</i>	
13		<i>with Experiences of Accessing Mental Health Services?</i>	7
14	1.4	<i>Reflections in the Light of Insights from the Literature</i>	
15		<i>on Epistemic Injustice</i>	12
16	1.5	<i>The Fragility of Agency</i>	17
17		<i>References</i>	18

18	2 Challenging Stereotypes About Young People Who	
19	Hear Voices	23
20	Lisa Bortolotti, Fiona Malpass, Kathleen Murphy-Hollies,	
21	Thalia Somerville-Large, Gurpriya Kapoor, and Owen Braid	
22	2.1 <i>Stereotypes</i>	24
23	2.2 <i>When Dismissing Someone's Report Is an Act of Injustice</i>	25
24	2.3 <i>When Stereotypes About Young People Who Hear Voices</i>	
25	<i>Cause Harm</i>	28
26	2.4 <i>Three Stereotypes</i>	32
27	2.5 <i>Inspiring Research and Changing Practice</i>	37
28	<i>References</i>	38
29	3 Reacting to Demoralization and Investigating	
30	the Experience of Dignity in Psychosis: Reflections	
31	from an Acute Psychiatric Ward	41
32	Martino Belvederi Murri, Federica Folesani,	
33	Maria Giulia Nanni, and Luigi Grassi	
34	3.1 <i>Psychosis, Insight, and Capacity</i>	42
35	3.2 <i>Treatment of Psychosis Within Inpatient Settings</i>	44
36	3.3 <i>Psychosis and Epistemic (In)Justice</i>	50
37	3.4 <i>Evolution of Principles of Care and the Reduction</i>	
38	<i>of Resources</i>	52
39	<i>References</i>	54
40	4 Not All Psychiatric Diagnoses are Created Equal:	
41	Comparing Depression and Borderline Personality	
42	Disorders	63
43	Jay Watts	
44	4.1 <i>Are Psychiatric Diagnoses Meaningful?</i>	64
45	4.2 <i>Epistemic Injustice in Psychiatry</i>	67
46	4.3 <i>Two Vignettes</i>	69
47	4.4 <i>Comparative Analysis</i>	71
48	4.5 <i>Towards a More Equitable Psychiatric Practice</i>	76
49	<i>References</i>	79



Ameliorating Epistemic Injustice with Digital Health Technologies

Elisabetta Lalumera 

1 **Abstract** This chapter discusses the potential of digital phenotyping
2 to ameliorate epistemic injustice in mental health. Digital phenotyping,
3 which analyses behavioural patterns from user datas or smart devices,
4 shows promise in improving mental health care. Whilst concerns exist that
5 it may exacerbate epistemic injustice by overshadowing individual experi-
6 ences, the chapter presents a different viewpoint. Through a fictional
7 case study, digital phenotyping is portrayed as aiding individuals seeking
8 help by offering more accurate evidence and supporting shared decision-
9 making. The objection that digital technology overrides personal claims
10 is countered by arguing against absolute epistemic priority for any diag-
11 nostic tool in medicine. The chapter acknowledges the need for techno-
12 logical advancements and ethical considerations but maintains a positive
13 outlook on the future of digital phenotyping in mental health care.

E. Lalumera (✉)

Department for Life Quality Studies, University of Bologna, Rimini, Italy
e-mail: elisabetta.lalumera@unibo.it

© The Author(s) 2025

L. Bortolotti (ed.), *Epistemic Justice in Mental Healthcare*,
https://doi.org/10.1007/978-3-031-68881-2_8

141

14 **Keywords** Epistemic injustice · Digital phenotyping · Mental health ·
 15 ADHD · Diagnosis · Medical technology · Predictive models · Clinical
 16 decision-making

17 8.1 DIGITAL PHENOTYPING AND EPISTEMIC JUSTICE

18 Digital phenotyping involves the identification of behavioural patterns
 19 (phenotypes) from digital datas entered by users or recorded by their
 20 smart devices, such as watches. In mental health care, digital pheno-
 21 typing holds promise for supporting diagnosis, monitoring recovery, and
 22 customizing therapeutic approaches (Insel, 2018; Torous et al., 2016).
 23 Whilst its widespread clinical implementation remains nascent, numerous
 24 technologies and applications are already available for various conditions,
 25 including depression, psychosis, child and adult ADHD, complemented
 26 by recommendations and guidelines from scientific societies (Bufano
 27 et al., 2023; Kalman et al., 2023).

28 Given this context, it is not premature to address a philosoph-
 29 ical question about digital phenotyping in psychiatry: is it conceptually
 30 compatible with epistemic justice, which entails giving individuals seeking
 31 care due credibility? Currently, the predominant trend in literature is to
 32 consider digital phenotyping unfavourably, implying that technology may
 33 worsen epistemic injustice by potentially overshadowing or undercutting
 34 individual voices and experiences in favour of clinical judgement and algo-
 35 rithmic decisions (Birk et al., 2021; Slack & Barclay, 2023). However,
 36 in this chapter, I argue that digital phenotyping may actually alleviate
 37 epistemic injustice in psychiatry. I suggest that it possesses this poten-
 38 tial in various ways, including reducing systemic interpretive injustice,
 39 addressing biases underpinning testimonial epistemic injustice amongst
 40 healthcare professionals, and empowering users to seek help and correct
 41 ineffective or harmful treatment paths.

42 It's essential to clarify that my argument does not assert the inherent
 43 goodness of all digital phenotyping technologies in psychiatry. Digital
 44 phenotyping inherits all of the challenges associated with digital tech-
 45 nologies—including ethical datas privacy legislation, attention to potential
 46 biases in algorithms, and systematic social action to prevent them from
 47 contributing to the increasing of health inequities caused by the tech-
 48 nological gap (Birk et al., 2021; Quinn et al., 2022)—therefore, many

49 prerequisites must be met, before they can be considered ethically viable.
 50 My aim is rather to establish the conceptual compatibility between
 51 digital phenotyping and epistemic justice in psychiatry, provided that
 52 such prerequisites are met. Achieving this compatibility necessitates the
 53 conscious calibration of digital phenotyping solutions in collaboration
 54 with persons undergoing treatment and specialists, acknowledging their
 55 limitations, potentials, and specific epistemic roles within the diagnostic
 56 and treatment process.

57 The structure of my chapter is as follows: I begin by providing a
 58 brief overview of the potential benefits of digital phenotyping in psychi-
 59 atry, building on previously published reviews. Following that, I give an
 60 illustrated scenario—a vignette—to demonstrate how digital phenotyping
 61 could reduce epistemic injustice in a context of mental health care. In
 62 the third section, I address one of the arguments for the conclusion that
 63 digital phenotyping exacerbates epistemic injustice in psychiatry. Worries
 64 have been expressed about how people might not recognize themselves
 65 in algorithmic diagnoses or descriptions of their psychological states, and
 66 about the potential negative effects of risk assessments produced by this
 67 kind of technology (Pozzi, 2023; Slack & Barclay, 2023). To these issues,
 68 I respond that when an individual's claim conflicts with the predictive or
 69 diagnostic verdict of digital technology, epistemic injustice occurs only
 70 when the tool's output is given absolute epistemic priority. Instead, I
 71 argue that epistemic priority in medicine must always be relative and
 72 proportional to the accuracy of the instruments, and hence, the criti-
 73 cism is based on an unsound principle. Moreover, no technological device
 74 should be given absolute priority in decision-making, independently of its
 75 accuracy.

76 8.2 DIGITAL PHENOTYPING IN MENTAL HEALTH

77 In this section, I will briefly describe digital phenotyping and its current
 78 prospects and applications in mental health. Let's start by clarifying a few
 79 terms. A behavioural phenotype is a collection of observable behaviours
 80 displayed by a person or group in reaction to internal or external
 81 stimuli. These behaviours might include a variety of acts, reactions, and
 82 patterns, such as cognitive processes, emotional responses, social interac-
 83 tions, and movements. Numerous factors, such as development, environ-
 84 ment, heredity, and individual differences, affect behavioural phenotypes.
 85 In the context of mental health, behavioural phenotypes are key for

86 understanding, diagnosing, and treating conditions because they provide
87 insights into an individual's psychological functioning and well-being.
88 This is because the treatment of mental health is currently based on
89 watching and analysing behaviour, as there are no biological or genetic
90 biomarkers for psychiatric nosological conditions like those for oncolog-
91 ical or metabolic diseases, and some believe there will never be (Wolfers
92 et al., 2018). A behavioural phenotype is “digital” when it is created from
93 the datas obtained from a person's interaction with their smartphone or
94 smartwatch, computer, or other wearable technology (Onnela & Rauch,
95 2016; Torous et al., 2016). The “datas” in digital phenotyping are cate-
96 gorized into active and passive. Active datas necessitate user engagement,
97 such as completing questionnaires about mood on one's own smartwatch.
98 Passive datas are collected from sensors and logs without any burden on
99 the subject. They encompass metrics like the number of text messages
100 sent, accelerometry, and geolocation. Biometric datas such as heart rate,
101 sleep patterns, and skin conductance made available with smartwatches
102 and other wearables also belong to this group (Onnela, 2021).

103 This is essentially how a digital phenotyping technology operates. After
104 datas are uploaded to a server or device, they undergo preprocessing,
105 including cleaning, to prepare them for further analysis. Machine learning
106 algorithms are then employed to identify predictive behavioural features
107 and other biomarkers from these raw datas sets. The main challenge lies
108 in developing an algorithm capable of making valid connections between
109 features such as the frequency of sent messages or heightened heart rate,
110 and an individual's psychological state, such as anxiety. Ultimately, the
111 goal representation of the person's mental state and functioning is created
112 by integrating the identified features with electronic self-reports and other
113 active datas. The final crucial stage for digital phenotyping in psychiatry
114 stage is clinical implementation, that is, adoption of a valid procedure that
115 connects detection of changes in the digital phenotype with various inter-
116 ventions. This process, known as “closing the loop,” involves actions such
117 as preventing relapse, identifying non-response to treatment, delivering
118 timely intervention, suggesting a diagnosis, revising an existing diagnosis,
119 or uncovering comorbidities (Williamson, 2023).

120 Let's briefly see why digital phenotyping should bring benefits to
121 the treatment of mental health conditions. According to its advocates,
122 digital phenotyping has important epistemic advantages over other types
123 of behavioural observations and evaluations. First, digital phenotyping is
124 an ecological observation, which means it captures the individual in their

125 daily existence (Huckvale et al., 2019). Traditionally, the evaluation inter-
126 view for a psychiatric or psychological visit is brief, structured, and may
127 not always reflect the person’s typical condition in daily life (for example,
128 they may be calmer or more upset since they are attending a medical
129 consultation). More specifically, in psychiatry, retrospective questionnaires
130 conducted by clinicians and self-reports are considered the gold standard.
131 Unfortunately, retrospective measures are susceptible to memory distor-
132 tions and may show how people reconstruct the past rather than how they
133 experienced it, and current mood is likely to alter the information recalled
134 (Onnela & Rauch, 2016). Moreover, retrospective recollection of average
135 levels of mood or symptoms may be more challenging than considering
136 the present time, especially for people with distressing conditions. Digital
137 phenotyping could address this problem. It can also “expand the psychi-
138 atrist’s sensory” by including information not generally available in an
139 interview, like as a person’s heart rate or the number of texts they’ve sent
140 (Williamson, 2023).

141 Given that mental health issues are deeply influenced by context and
142 social factors, it’s crucial to gather data in a way that reflects these
143 ecological dynamics. Ecological Momentary Assessment (EMA) is a well-
144 established method for assessing behaviour and emotions in real time
145 (“in situ”), widely used across medicine, psychiatry, and psychology
146 (Stone & Shiffman, 1994). However, traditional EMA requires individ-
147 uals to actively respond to questions about their state at various times
148 throughout the day, demanding their involvement, effort, and cogni-
149 tive processing. The shift to digital introduces passive data entry, which,
150 unlike active EMA, occurs continuously and effortlessly, without placing
151 any burden on the individual. This transition to passive data entry marks
152 a significant advancement in data collection methods, offering a more
153 ecologically valid and less intrusive approach to understanding mental
154 health dynamics (Onnela, 2021).

155 Attention-deficit/hyperactivity disorder (ADHD) makes a good
156 example of how to exploit this feature of digital phenotyping. ADHD
157 is defined by dynamic symptoms, including hyperactivity, inattention, and
158 impulsivity, as well as emotion dysregulation. Although much research has
159 been conducted to investigate between-subject differences (how patients
160 with ADHD differ from healthy controls or patients with other disorders),
161 little is known about the relationship between symptoms and triggers,
162 which could help us better understand their causes and consequences.
163 A study financed by the European Union analysed e-diaries apps in the

164 monitoring of ADHD, with the aim of understanding the temporal rela-
165 tionships between symptoms and environmental triggers in an ecologically
166 accurate manner (Koch et al., 2021).

167 A further epistemic benefit of digital phenotyping is personalization.
168 datas is collected and analysed at the individual rather than group level.
169 Group-level datas are useful for determining, for example, how the preva-
170 lence of a pattern of behaviour or illness varies with sociodemographic
171 factors, but they cannot be used to make inferences about individuals
172 without committing ecological fallacy, which is making inferences about
173 individuals based on inferences about the group to which those indi-
174 viduals belong. “Individual-level” in digital phenotyping also means that
175 many datas analyses focus on within-person changes over time (Bickman
176 et al., 2016). At the conceptual level, this resurrects the idea of Georges
177 Canguilhem, who argued that every person is their own norm and that the
178 concept of normal and abnormal is strictly unique (Canguilhem, 2012).
179 We find here a theme that defies the biomedical paradigm, based on
180 epidemiological or clinical evidence supplied by trials at group level.

181 In spite of the abundance of new studies, it is crucial to realize
182 that, at the time of writing, digital phenotyping in psychiatry is more
183 of a promise than a reliable instrument (Anmella et al., 2022; Engel-
184 mann & Wackers, 2022). There are technical challenges—real-world
185 datas obtained from smartwatches, smartphones, wearables, and human-
186 computer interactions are often noisy, patchy, and substantial in size, and
187 unlike in fields like medical imaging or genomics, there is no standard-
188 ized method for analysing datas from digital devices (Williamson, 2023).
189 Moreover, systematizing and validating digital phenotyping tools neces-
190 sitates collaborative, reproducible, and transparent studies, whereas we
191 still find ourselves in a situation where digital phenotyping is tested in
192 specific applications, via small studies, and works with algorithms and
193 devices that are very different, making them incomparable (Bufano et al.,
194 2023). Finally, there is currently no consensus on how to close the loop
195 in psychiatric digital phenotyping, that is, how to respond to the evidence
196 provided by the tool—a point I will also elaborate on in the fourth section
197 below (Huckvale et al., 2019). In sum, effectively harnessing the potential
198 of digital phenotyping in mental health care requires a blend of techni-
199 cal, legal, clinical, and methodological expertise to translate promise
200 into tangible benefits (Kalman et al., 2023).

8.3 AMELIORATING EPISTEMIC INJUSTICE WITH DIGITAL PHENOTYPING

I have just illustrated that there is still much work to be done before digital phenotyping becomes routine in mental health care. However, most of the methodological and conceptual aspects of these new tools are sufficiently evident to allow for a priori assessment of some structural traits. For example, as seen above, it has been claimed that they may structurally provide certain epistemic advantages when compared to traditional assessment tools in mental health care. But where does digital phenotyping stand in terms of epistemic risks, and specifically, the risk of epistemic injustice, or not giving the correct credence to the person's point of view in the care interaction, because of prejudices about the group to which they belong? The research in the humanities appears to agree on the negative verdict: digital phenotyping is or will be another tool of epistemic injustice in psychiatry (Engelmann & Wackers, 2022). Here, however, I'd want to argue the opposite of that. In this section, I present a fictitious example, a vignette, to show how digital phenotyping could mitigate epistemic injustice. The meaning of the example is as follows: digital phenotyping could be a tool to be believed and validated in the request for help, care, and even a more specific diagnosis. For the construction of my vignette, I rely on recent research on so-called high-functioning adult ADHD, a somewhat under researched and underdiagnosed condition (Crook & McDowall, 2023; Hoben & Hesson, 2021).

Meet A, a woman in her forties, juggling the roles of a university professor, a mother to two children from different relationships, and a partner to someone living in another city. Despite her outward appearance of good health and well-being, A's life is fraught with financial struggles, including significant expenses from divorces and accidents for which she was at fault. She often receives fines for driving infractions and once overlooked declaring income from a translation job. Despite her modest lifestyle, she occasionally splurges on unnecessary purchases, sometimes even going beyond her means to indulge in holidays she can't afford for herself and her children. In her professional life, A has battled feelings of inadequacy and unreliability, often feeling as though her ideas slip through her fingers and struggling to meet deadlines. She's been in therapy for years due to episodes of depression and a previous diagnosis of borderline personality disorder, which later specialists refuted. Over the

239 years, A continues to grapple with dissatisfaction and seeks answers to her
240 challenges.

241 One day, whilst reading, A stumbles upon a description of ADHD
242 symptoms in adult women. Intriguingly, many of the traits outlined
243 resonate with her own experiences. Eager to gain clarity, she schedules
244 a psychiatric evaluation to confirm her suspicions. However, the outcome
245 is not what A anticipates. The doctor explains that whilst A's own story
246 suggests the possibility of ADHD, her performance in assessment tests
247 for her executive functions is average. Moreover, A's functionality in her
248 career and personal life, including her role as a professor and her respon-
249 sibilities as a parent and partner, seems incongruent with such a diagnosis.
250 Overall, according to the doctor, the typical phenotype of adult ADHD
251 starkly contrast with A's outward appearance of health and stability and
252 with her overall success. This puts an end to the possibility of confirming
253 an ADHD diagnosis, and A goes back home with an illness with no name.

254 I would like to add that A's doctor should not be considered particu-
255 larly arrogant or uninformed here. It is very difficult to diagnose ADHD
256 in adult individuals, especially if they have a high IQ or cognitive abilities
257 that systematically compensate for their difficulties in executive functions
258 (Miloni et al., 2017).

259 Years go by, and advancements in technology lead to the valida-
260 tion of a digital phenotype for adult ADHD. A, upon learning about
261 this breakthrough, collaborates with her therapist to explore this possi-
262 bility. She downloads the necessary app and undergoes testing, revealing
263 patterns of impulsive spending, bouts of intense or "hyper" focus, and
264 prolonged periods of unproductivity—details that eluded detection in
265 her initial assessment. The digital phenotype, in conjunction with tradi-
266 tional diagnostic tests and A's own insights, undergoes careful analysis
267 by her therapist. Ultimately, A receives a diagnosis that aligns with her
268 self-identification, providing her with the validation she has long sought
269 regarding her life experiences.

270 Let us see how, in this fictional case, digital phenotyping helped A.
271 Because A was observed in greater detail by the technology, an appropri-
272 ate diagnosis was possible. The psychiatrist now has access to a variety
273 of new and diverse information, whereas previously the psychiatrist's
274 assessment of A was limited to the conversation and the patient's appear-
275 ance and behaviour during visits. This material exposes A's struggles in
276 life and at work, which were previously concealed by the fact that A was
277 consistently able to make up for them with respectable levels of success

278 in both her career and relationships. A now has proof of her particular
 279 pattern of suffering, which the therapist can validate, thanks to digital
 280 phenotyping. A gains insight into their experience and life narrative and
 281 can initiate targeted treatment, including medication-assisted therapy or
 282 psychotherapy grounded in fresh information. Essentially, in this case,
 283 digital phenotyping has done more good than harm, as in any case where
 284 a more accurate diagnostic tool or support is introduced in medicine—for
 285 example, imaging technologies that accurately locate and monitor tumour
 286 progression and response to therapy—with the additional benefit, in this
 287 specific case, of validating the illness claims that previously were dismissed.
 288 In addition, this validation occurs in a way that is both comprehensible
 289 and trustworthy for the therapist.

290 Now we must address the key point, which is that this greater good
 291 than harm is specifically aimed at alleviating epistemic injustice. We know
 292 from A's fictional case that her former therapist did not accept her
 293 suggestion to rename her illness as ADHD—a term that had never been
 294 suggested to A in her career as a healthcare user. In this, A's credibility was
 295 harmed and diminished. To be a victim of epistemic injustice, one must,
 296 nevertheless, be more than just someone who is not taken seriously or
 297 who is not given credit for their epistemic contributions; not all mistakes
 298 in credibility assessment qualify as epistemic injustices (Fricker, 2007).
 299 We're interested in the phenomena in which someone is not believed,
 300 listened to, or understood because of a bias or stereotype about the type
 301 of person they are.

302 Does A fit this description? It is, in at least two ways—as we can see if
 303 we examine attentively, there is overlapping injustice regarding A's knowl-
 304 edge capability. The first and most evident stereotype she falls prey to is
 305 the more familiar from the epistemic injustice in healthcare literature: A is
 306 undervalued in her capacity to aid in the diagnosis by providing informa-
 307 tion that differs from what the therapist gathers from questionnaires and
 308 assessments because she is a sick person, and she is viewed a non-expert by
 309 the therapist. Crichton, Kidd, and Carel provide a thorough illustration
 310 of this particular form of epistemic injustice committed by mental health
 311 professionals against people seeking care, and the idea is carried through
 312 in a number of other publications (Crichton et al., 2017; Drożdżowicz,
 313 2021; Houlders et al., 2021; Spencer, 2023).

314 I would add that A is a victim of epistemic injustice because of an addi-
 315 tional stereotype that undermines her credibility more subtly and elusively.
 316 It is the misconception that people who are *prima facie* good-looking,

317 with an adequate income, and with decent relationship and emotional
 318 achievement cannot be unwell, i.e. cannot bring genuine experiences of
 319 struggle and suffering. Insofar as the therapist’s two intersecting stereo-
 320 types undermine A’s authority, we can acknowledge that A is a victim of
 321 epistemic injustice. However, to the degree that the app’s digital pheno-
 322 typing has made a successful diagnosis possible, this technology has also
 323 helped to ameliorate the testimonial epistemic injustice committed against
 324 A.

325 I’d like to briefly expand on the point about the “positive” stereo-
 326 type that the app contributes to mitigating. Since adult ADHD is now
 327 receiving more attention, studies have shown that one of the barriers to
 328 receiving a proper diagnosis is precisely the perception of sanity from the
 329 therapist’s part, which can occur when adults with ADHD have compen-
 330 satory mechanisms that enable them to function—if not thrive—despite
 331 their condition (Crook & McDowall, 2023; Hoben & Hesson, 2021).
 332 But stereotyping is not the only bias that psychiatrists and therapists, like
 333 other healthcare practitioners, are susceptible to during the diagnostic
 334 process (Blumenthal-Barby & Krieger, 2015). Another cognitive bias that
 335 is relevant here is anchoring, in which the therapist bases a diagnosis
 336 on the first impression of a person. In A’s case, the first therapist that
 337 dismissed A’s suggestion of an ADHD diagnosis could be described as
 338 anchoring to A’s *prima facie* appearance (A appeared healthy) and there-
 339 fore disregarding the specific pattern of pain that she was attempting
 340 to express. Anchoring in this case reinforces stereotyping and produces
 341 epistemic injustice. One of the possible advantages of technology-aided
 342 diagnosis is precisely to mitigate cognitive biases such as stereotyping
 343 and anchoring, in psychiatry as elsewhere (Mouchabac et al., 2021). In
 344 as much as these are crucial to testimonial epistemic injustice, digital
 345 phenotyping can contribute to ameliorate it.

346 It is also necessary to consider interpretative epistemic injustice in order
 347 to determine whether and how digital phenotyping can have an amelio-
 348 rating role. Interpretive or hermeneutical epistemic injustice arises when
 349 a structurally dominating group fails to acquire the conceptual tools to
 350 make sense of the experiences of people from less dominant epistemic
 351 groups and to include them equally in the interchange of knowledge—in
 352 healthcare, when therapists do not engage in finding out the resources
 353 to understand some group of people’s illness claims (Carel & Kidd,
 354 2017; Medina, 2017). If and when digital phenotyping works, as illus-
 355 trated in the invented example of A, it provides a detailed and complete

behavioural trace of psychological states that, on the one hand, is as close to the complexity of personal experience as possible, whilst also using a language that the therapist understands and has already been translated, so to speak, into an intersubjective code. In this way, digital phenotyping fills a gap in the therapist's understanding and, as a result, mitigates interpretative epistemic injustice.

8.4 EPISTEMIC INJUSTICE AND ABSOLUTE EPISTEMIC PRIORITY

As previously said, there is agreement in sociology and philosophy of medicine that AI-based technologies and digital phenotyping are tools that exacerbate epistemic unfair treatment towards patients rather than alleviate it. In this chapter, I will discuss one of the objections that has been made, which offers an example that is exactly comparable to my own with rA and the ADHD app. The critique is that the patient may not recognize themselves in the phenotype, symptom description, diagnostic verdict, disease risk assessment, or overall output provided by the algorithm. When this occurs, technology becomes a tool of epistemic oppression in the hands of doctors. Melissa McCradden and colleagues (McCradden et al., 2023) provide this example. A person visits the psychiatric emergency department with distressing suicide thoughts, low mood, and anxiety. A predictive AI model built to assess acute risk deprioritizes urgent care because there is a low possibility of imminent demand. The model's decisions are influenced by a borderline personality disorder diagnosis. The patient's assertions of increased danger are therefore minimized, resulting in a referral to outpatient care.

According to McCradden and colleagues, this is an example of epistemic injustice, where the person's clear call for assistance is ignored owing to algorithmic prediction, as the model's verdict takes precedence over the patient's urgent care plea. The same claim is made by Giorgia Pozzi, elaborating on a fictional example of a person in need who is denied opioid prescription because she is incorrectly categorized as high-risk of addiction by a predictive model (Pozzi, 2023).

This kind of fictional examples is diametrically opposed to the one I described above, in the sense that for A, the output of digital technology (in this case, the digital phenotype) is supporting evidence, whereas here it is proof against the patient's claim. Likewise, whilst technology could ameliorate epistemic unfairness in example A, it actually enhances it here.

393 One may be tempted to draw a simple conclusion: perhaps digital tech-
394 nology and digital phenotyping are tools for mitigating epistemic injustice
395 when they support the first-person narrative of the individual seeking help
396 and means for epistemic injustice when they undermine it. If we follow
397 this reasoning, we must conclude that digital technology in mental health
398 is neutral in terms of epistemic injustice, as it sometimes mitigates and
399 sometimes exacerbates it.

400 However, this conclusion would not address our original concep-
401 tual question: Does digital phenotyping support or undermine epistemic
402 justice, before we examine how frequently the technology's findings
403 correspond with an individual's own testimony?

404 Let us try another way. As pointed out in both papers under consider-
405 ation, an epistemic injustice arises in the application of digital technology
406 because the clinician considers this much more than any other source of
407 evidence, particularly the claims of the person seeking assistance. In other
408 words, the diagnostic tool's evidence is given absolute epistemic priority.
409 This attribution of absolute epistemic priority to the machine's verdict is
410 described as a very likely risk (a possibility) (McCradden et al., 2023) but
411 also as something that is already happening (a fact) (Pozzi, 2023).

412 Given the lack of data on the usage of predictive digital technologies,
413 it is critical to return to the conceptual level in this discussion. Certainly,
414 it is possible that absolute epistemic priority is given to a diagnostic or
415 predictive tool in medicine, but from a conceptual and normative perspec-
416 tive, this is not justified either epistemically or ethically. Let us see why,
417 in clinical assessment and diagnosis, such an absolute epistemic priority
418 principle is, at the very least, contentious. To begin with, all medical
419 technologies, whether predictive or diagnostic, have an accuracy level
420 that essentially represents their capacity for error-free performance (Deeks
421 et al., 2023). The accuracy of diagnostic tests and technologies varies
422 greatly, especially without the use of artificial intelligence or the complex
423 field of psychiatry. A clinical test performed by an orthopaedic surgeon or
424 physiotherapist to determine whether there is a meniscus damage (knee
425 joint) typically has an accuracy of about 70%, whereas a lab pregnancy test
426 has an accuracy of 99% (Shekarchi et al., 2020). If we take accuracy into
427 consideration, it makes sense to give the results of a pregnancy test epis-
428 temic priority above the statements of someone claiming, say, that they
429 are not pregnant. It makes considerably less sense and is not justifiable
430 to give priority to a clinical test in the case of a meniscus injury over the
431 patient's medical history or the information they supply. Essentially, my

point here is that any test or diagnostic technology has a relative epistemic priority and this should be based on how accurate it is—a point acknowledged by (Carel & Kidd, 2014).

There is another crucial step to make: although a test or extremely accurate diagnostic technology may legitimately have epistemic priority over a patient's claim in a clinical assessment or even diagnosis, it is not the same thing to state that the diagnostic tool's result can dictate the clinical decision. The last five decades of bioethics have taught us, at the very least, that the individual receiving medical care and the healthcare provider must always collaborate to make the clinical decision. If a highly accurate imaging test reveals to the orthopaedic surgeon and person B that there is a substantial lesion, and we agree that this test is the best approach to determine what is going on with B's meniscus, it will still be B, together with the healthcare professional, who decides what to do, whether surgery, other types of interventions, or simply going home hopping on the other foot.

Let us return to digital phenotyping and other AI-based diagnostic and prediction solutions for mental health. For the time being, none are as accurate as a pregnancy test, and there are strong indications that none will ever be. As a result, it is unlikely that we will be able to justify giving the results of these diagnostic tools epistemic priority. Moreover, it is impossible to defend giving the digital phenotype or the risk predictor's output absolute priority in clinical decision-making, as is the case with all clinical and predictive testing in medicine. Technologies can be useful decision-making tools, and the therapist will consider them based on their accuracy and validity. However, ultimately, the choice on what to do must come from the interaction between the therapist and the individual in care.

We now have a response for the criticism of McCradden and colleagues and Pozzi. Their concern was that when the algorithm does not validate the claim of the person seeking assistance, it will inevitably override the person's voice. The response is that the algorithm will only trump persons' voices if we grant it absolute epistemic priority and decision-making authority. However, the former should be dependent on the accuracy and validity of the technological tool, and the latter is, to put it simply, always ethically and procedurally inappropriate in clinical encounters. As a result, the psychiatric emergency case presented as example of epistemic injustice is rather a case of bad medicine, in which the shortcomings and functions of the digital technology are not adequately understood.

8.5 LOOKING AT THE FUTURE WITH OPTIMISM

In this chapter, I have provided reasons to respond positively to the question: can a digital technology like digital phenotyping mitigate epistemic injustice in mental health? I have presented a hypothetical case in which the output of the technology becomes an ally for the person seeking help to defend their claim, as it represents them more faithfully, expands the evidence traditionally available to the clinician, and easily integrates into shared decision-making processes. The example demonstrates a conceptual possibility, the realization of which depends factually on the maturation of appropriate technologies in terms of both accuracy and ethical and legislative levels. The hope is that these technologies can mature in the desired direction.

I have considered the objection that digital phenotyping and risk prediction models in mental health are tools of epistemic injustice because they de facto minimize the patient's claim by providing a type of evidence that takes absolute epistemic priority not only in the person's assessment, but also in decision-making. I replied that if the absolute epistemic priority of digital technologies in diagnosis and medical decision-making were justifiable, then digital phenotyping in mental health would be incompatible with epistemic justice and, consequently, could not contribute to it. However, this principle is not defensible in any area of medicine. The fact that clinicians and the system may misapply predictive technologies in mental health is a possibility, but the idea that they must misapply them due to conceptual necessity is a conclusion that does not follow. We must not confuse, in philosophy, the realm of empirical possibilities with the conceptual realm, and bad medicine with bad tools.

Acknowledgements Elisabetta Lalumera acknowledges the support of project EPIC (Epistemic Injustice in Healthcare, 2023–2029), generously funded by Wellcome Discovery Award and led by Havi Carel at the University of Bristol, and of the Italian Complementary National Plan PNC-I. I Research initiatives for innovative technologies and pathways in the health and welfare sector, D.D. 931 of 06/06/2022, DARE—DigitAl lifelong pReVEntion initiative, code PNC000002, CUP B53C22006450001.

REFERENCES

506

- 507 Anmella, G., Faurholt-Jepsen, M., Hidalgo-Mazzei, D., Radua, J., Passos, I.
 508 C., Kapczinski, F., Minuzzi, L., Alda, M., Meier, S., Hajek, T., Ballester,
 509 P., Birmaher, B., Hafeman, D., Goldstein, T., Brietzke, E., Duffy, A.,
 510 Haarman, B., Lopez-Jaramillo, C., Yatham, L. N., ... Kessing, L. V. (2022).
 511 Smartphone-based interventions in bipolar disorder: Systematic review and
 512 meta-analyses of efficacy. A position paper from the International Society
 513 for Bipolar Disorders (ISBD) Big Data Task Force. *Bipolar Disorders*, 24(6),
 514 580–614. <https://doi.org/10.1111/bdi.13243>
- 515 Bickman, L., Lyon, A. R., & Wolpert, M. (2016). Achieving precision mental
 516 health through effective assessment, monitoring, and feedback processes.
 517 *Administration and Policy in Mental Health and Mental Health Services*
 518 *Research*, 43(3), 271–276. <https://doi.org/10.1007/s10488-016-0718-5>
- 519 Birk, R., Lavis, A., Lucivero, F., & Samuel, G. (2021). For what it's worth.
 520 Unearthing the values embedded in digital phenotyping for mental health.
 521 *Big Data & Society*, 8(2), 20539517211047319. [https://doi.org/10.1177/](https://doi.org/10.1177/20539517211047319)
 522 [20539517211047319](https://doi.org/10.1177/20539517211047319)
- 523 Blumenthal-Barby, J. S., & Krieger, H. (2015). Cognitive biases and heuristics in
 524 medical decision making: A critical review using a systematic search strategy.
 525 *Medical Decision Making*, 35(4), 539–557. [https://doi.org/10.1177/027](https://doi.org/10.1177/0272989X14547740)
 526 [2989X14547740](https://doi.org/10.1177/0272989X14547740)
- 527 Bufano, P., Laurino, M., Said, S., Tognetti, A., & Menicucci, D. (2023). Digital
 528 phenotyping for monitoring mental disorders: Systematic review. *Journal of*
 529 *Medical Internet Research*, 25(1), e46778. <https://doi.org/10.2196/46778>
- 530 Canguilhem, G. (2012). *On the normal and the pathological*. Springer Science &
 531 Business Media.
- 532 Carel, H., & Kidd, I. J. (2014). Epistemic injustice in healthcare: A philosophical
 533 analysis. *Medicine, Health Care, and Philosophy*, 17(4), 529–540. [https://doi.](https://doi.org/10.1007/s11019-014-9560-2)
 534 [org/10.1007/s11019-014-9560-2](https://doi.org/10.1007/s11019-014-9560-2)
- 535 Carel, H., & Kidd, I. J. (2017). *Epistemic injustice in medicine and healthcare*.
 536 Routledge.
- 537 Crichton, P., Carel, H., & Kidd, I. J. (2017). Epistemic injustice in psychiatry.
 538 *BJPsych Bulletin*, 41(2), 65–70. <https://doi.org/10.1192/pb.bp.115.050682>
- 539 Crook, T., & McDowall, A. (2023). Paradoxical career strengths and successes
 540 of ADHD adults: An evolving narrative. *Journal of Work-Applied Manage-*
 541 *ment, ahead-of-print* (ahead-of-print). [https://doi.org/10.1108/JWAM-05-](https://doi.org/10.1108/JWAM-05-2023-0048)
 542 [2023-0048](https://doi.org/10.1108/JWAM-05-2023-0048)
- 543 Deeks, J. J., Bossuyt, P. M., Leeflang, M. M., & Takwoingi, Y. (2023). *Cochrane*
 544 *handbook for systematic reviews of diagnostic test accuracy*. Wiley.
- 545 Drożdżowicz, A. (2021). Epistemic injustice in psychiatric practice: Epistemic
 546 duties and the phenomenological approach. *Journal of Medical Ethics*, 47(12),
 547 e69–e69. <https://doi.org/10.1136/medethics-2020-106679>

- 548 Engelmann, L., & Wackers, G. (2022). Digital phenotyping—Editorial. *Big*
 549 *Data & Society*, 9(2), 20539517221113776. [https://doi.org/10.1177/205](https://doi.org/10.1177/20539517221113776)
 550 [39517221113776](https://doi.org/10.1177/20539517221113776)
- 551 Fricker, M. (2007). *Epistemic injustice: Power and the ethics of knowing*.
 552 Clarendon Press.
- 553 Hoben, J., & Hesson, J. (2021). Invisible lives: Using autoethnography to
 554 explore the experiences of academics living with Attention Deficit Hyper-
 555 activity Disorder (ADHD). *New Horizons in Adult Education & Human*
 556 *Resource Development*, 33(1), 37–50. <https://doi.org/10.1002/nha3.20304>
- 557 Houlders, J. W., Bortolotti, L., & Broome, M. R. (2021). Threats to epistemic
 558 agency in young people with unusual experiences and beliefs. *Synthese*, 199(3),
 559 7689–7704. <https://doi.org/10.1007/s11229-021-03133-4>
- 560 Huckvale, K., Venkatesh, S., & Christensen, H. (2019). Toward clinical digital
 561 phenotyping: A timely opportunity to consider purpose, quality, and safety.
 562 *NPJ Digital Medicine*, 2(1), 1–11. [https://doi.org/10.1038/s41746-019-](https://doi.org/10.1038/s41746-019-0166-1)
 563 [0166-1](https://doi.org/10.1038/s41746-019-0166-1)
- 564 Insel, T. (2018). Digital phenotyping: A global tool for psychiatry. *World Psychi-*
 565 *atry: Official Journal of the World Psychiatric Association (WPA)*, 17(3),
 566 276–277. <https://doi.org/10.1002/wps.20550>
- 567 Kalman, J. L., Burkhardt, G., Samochowiec, J., Gebhard, C., Dom, G., John,
 568 M., Kilic, O., Kurimay, T., Lien, L., Schouler-Ocak, M., Vidal, D. P.,
 569 Wisner, J., Gaebel, W., Volpe, U., & Falkai, P. (2023). Digitalising mental
 570 health care: Practical recommendations from the European Psychiatric Associa-
 571 tion. *European Psychiatry*, 67(1), e4. [https://doi.org/10.1192/j.eurpsy.](https://doi.org/10.1192/j.eurpsy.2023.2466)
 572 [2023.2466](https://doi.org/10.1192/j.eurpsy.2023.2466)
- 573 Koch, E. D., Moukhtarian, T. R., Skirrow, C., Bozhilova, N., Asherson, P., &
 574 Ebner-Priemer, U. W. (2021). Using e-diaries to investigate ADHD—State-
 575 of-the-art and the promising feature of just-in-time-adaptive interventions.
 576 *Neuroscience & Biobehavioral Reviews*, 127, 884–898. [https://doi.org/10.](https://doi.org/10.1016/j.neubiorev.2021.06.002)
 577 [1016/j.neubiorev.2021.06.002](https://doi.org/10.1016/j.neubiorev.2021.06.002)
- 578 McCradden, M., Hui, K., & Buchman, D. Z. (2023). Evidence, ethics and the
 579 promise of artificial intelligence in psychiatry. *Journal of Medical Ethics*, 49(8),
 580 573–579. <https://doi.org/10.1136/jme-2022-108447>
- 581 Medina, J. (2017). *Varieties of hermeneutical injustice I*. Routledge.
- 582 Milioni, A. L. V., Chaim, T. M., Cavallet, M., de Oliveira, N. M., Annes, M.,
 583 dos Santos, B., Louzã, M., da Silva, M. A., Miguel, C. S., Serpa, M. H.,
 584 Zanetti, M. V., Busatto, G., & Cunha, P. J. (2017). High IQ may “mask”
 585 the diagnosis of ADHD by compensating for deficits in executive functions in
 586 treatment-Naïve Adults With ADHD. *Journal of Attention Disorders*, 21(6),
 587 455–464. <https://doi.org/10.1177/1087054714554933>
- 588 Mouchabac, S., Conejero, I., Lakhli, C., Msellek, I., Malandain, L., Adrien,
 589 V., Ferreri, F., Millet, B., Bonnot, O., Bourla, A., & Maatoug, R. (2021).

- 590 Improving clinical decision-making in psychiatry: Implementation of digital
 591 phenotyping could mitigate the influence of patient's and practitioner's indi-
 592 vidual cognitive biases. *Dialogues in Clinical Neuroscience*, 23(1), 52–61.
 593 <https://doi.org/10.1080/19585969.2022.2042165>
- 594 Onnela, J.-P. (2021). Opportunities and challenges in the collection and analysis
 595 of digital phenotyping data. *Neuropsychopharmacology*, 46(1), 45–54. <https://doi.org/10.1038/s41386-020-0771-3>
- 596 Onnela, J.-P., & Rauch, S. L. (2016). Harnessing smartphone-based digital
 597 phenotyping to enhance behavioral and mental health. *Neuropsychopharma-*
 598 *cology*, 41(7), 1691–1696. <https://doi.org/10.1038/npp.2016.7>
- 600 Pozzi, G. (2023). Automated opioid risk scores: A case for machine learning-
 601 induced epistemic injustice in healthcare. *Ethics and Information Technology*,
 602 25(1), 3. <https://doi.org/10.1007/s10676-023-09676-z>
- 603 Quinn, T. P., Jacobs, S., Senadeera, M., Le, V., & Coghlan, S. (2022). The three
 604 ghosts of medical AI: Can the black-box present deliver? *Artificial Intelligence*
 605 *in Medicine*, 124, 102158. <https://doi.org/10.1016/j.artmed.2021.102158>
- 606 Shekarchi, B., Panahi, A., Raeissadat, S., Maleki, N., Nayebabbas, S., & Farhadi,
 607 P. (2020). Comparison of Thessaly test with joint line tenderness and
 608 McMurray test in the diagnosis of meniscal tears. *Malaysian Orthopaedic*
 609 *Journal*, 14(2), 94–100. <https://doi.org/10.5704/MOJ.2007.018>
- 610 Slack, S. K., & Barclay, L. (2023). First-person disavowals of digital phenotyping
 611 and epistemic injustice in psychiatry. *Medicine, Health Care and Philosophy*,
 612 26(4), 605–614. <https://doi.org/10.1007/s11019-023-10174-8>
- 613 Spencer, L. J. (2023). Hermeneutical injustice and unworlding in
 614 psychopathology. *Philosophical Psychology*, 36(7), 1300–1325. <https://doi.org/10.1080/09515089.2023.2166821>
- 615 Stone, A. A., & Shiffman, S. (1994). Ecological momentary assessment (Ema)
 616 in behavioral medicine. *Annals of Behavioral Medicine*, 16(3), 199–202.
 617 <https://doi.org/10.1093/abm/16.3.199>
- 618 Torous, J., Kiang, M. V., Lorme, J., & Onnela, J.-P. (2016). New tools for new
 619 research in psychiatry: A scalable and customizable platform to empower data
 620 driven smartphone research. *JMIR Mental Health*, 3(2), e5165. <https://doi.org/10.2196/mental.5165>
- 622 Williamson, S. (2023). Digital phenotyping in psychiatry. *BJPsych Advances*,
 623 29(6), 428–429. <https://doi.org/10.1192/bja.2023.26>
- 624 Wolfers, T., Doan, N. T., Kaufmann, T., Alnæs, D., Moberget, T., Agartz,
 625 I., Buitelaar, J. K., Ueland, T., Melle, I., Franke, B., Andreassen, O. A.,
 626 Beckmann, C. F., Westlye, L. T., & Marquand, A. F. (2018). Mapping
 627 the heterogeneous phenotype of schizophrenia and bipolar disorder using
 628 normative models. *JAMA Psychiatry*, 75(11), 1146–1155. <https://doi.org/10.1001/jamapsychiatry.2018.2467>
- 629
 630

Open Access This chapter is licensed under the terms of the Creative Commons Attribution 4.0 International License (<http://creativecommons.org/licenses/by/4.0/>), which permits use, sharing, adaptation, distribution and reproduction in any medium or format, as long as you give appropriate credit to the original author(s) and the source, provide a link to the Creative Commons license and indicate if changes were made.

The images or other third party material in this chapter are included in the chapter's Creative Commons license, unless indicated otherwise in a credit line to the material. If material is not included in the chapter's Creative Commons license and your intended use is not permitted by statutory regulation or exceeds the permitted use, you will need to obtain permission directly from the copyright holder.



631